

Terms & Conditions

Welcome to **Surgical Training Institute** ("STI", "we", "our", "us").

By accessing or using our website www.surgicaltraininginstitute.com

1. Purpose of the Website

The Website provides information regarding:

- Surgical and medical training courses
- Registration procedures
- Accreditation details
- Educational materials and resources
- Contact and support information

The content is provided for **educational and informational purposes only**.

2. Eligibility

By using this Website, you confirm that you:

- Are at least 18 years old
 - Meet the professional criteria required for course eligibility (where applicable)
 - Provide accurate and complete information when registering
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3. Course Registration & Payments

3.1. Registration for any course or event offered by STI is subject to availability and confirmation.

3.2. Payment terms and fees are displayed during the registration process.

3.3. Your spot in a course is confirmed **only after full payment** is received.

3.4. STI reserves the right to:

- Modify course schedules

- Replace trainers
- Update course structure or content
- Cancel or postpone courses due to operational reasons

In case of cancellation by STI, you will be offered either a full refund or the option to join a future session.

4. Cancellation & Refund Policy

4.1. Participant-initiated cancellations:

- Cancellations made at least **14 days before** the course start date: full refund.
- Cancellations made **7–13 days** before the course: 50% refund.
- Cancellations made **less than 7 days** before the course: no refund.

4.2. No-shows are non-refundable.

4.3. Refunds are processed within 14 working days.

5. Intellectual Property

All content on the Website—including text, graphics, logos, videos, course materials, and photos—is the property of STI or its partners and is protected by applicable copyright and intellectual property laws.

Users are **not allowed to reproduce, distribute, modify, or publish** any materials without prior written permission.

6. User Conduct

You agree not to:

- Use the Website for unlawful purposes
- Attempt to breach the security of the Website
- Upload harmful code, viruses, or malware
- Distribute unauthorized promotional or commercial messages

STI reserves the right to restrict access to users who violate these rules.

7. Data Protection & Privacy

By using the Website, you agree that your personal data will be processed according to our **Privacy Policy**, available on the Website.

We comply with all applicable data protection regulations, including GDPR.

8. Limitation of Liability

STI shall not be held liable for:

- Errors or omissions in Website content
- Technical interruptions or downtime
- Losses arising from the use or inability to use the Website
- Decisions made based on published information

Training activities involve professional medical skills; STI is not responsible for how participants apply those skills in their professional practice.

9. Third-Party Links

The Website may include links to third-party services or websites. STI is not responsible for the content, policies, or practices of third-party sites.

10. Modifications to the Terms

STI reserves the right to update or modify these Terms at any time.

Changes will be posted on this page with an updated “Last updated” date.

Continued use of the Website constitutes acceptance of the revised Terms.

11. Governing Law

These Terms are governed by applicable Romanian and EU laws.

Any disputes will be settled by the competent courts in Bucharest, Romania.

12. Contact

For questions regarding these Terms, please contact us at:

Surgical Training Institute

Address: 85A Nicolae Caramfil, 014142, Bucharest, Romania

Email: office@surgicaltraininginstitute.com
